



City of Boroondara

Disability Access and Inclusion Plan 2024–2028

An Easy Read version



How to use this Plan



The City of Boroondara wrote this Plan.

When you see the word ‘we’, it means
the City of Boroondara.



We wrote this Plan in an easy to read way.

We use pictures to explain some ideas.

Bold
Not bold

We wrote some important words in **bold**.

This means the letters are thicker and darker.



We explain what these bold words mean.

There is a list of these words on page 28.



This is an Easy Read summary of another Plan.

This means it only includes the most important ideas.



You can find the other Plan on our website.

www.boroondara.vic.gov.au/disability-access-inclusion-plan



You can ask for help to read this Plan.

A friend, family member or support person may be able to help you.



We recognise the Traditional Owners of the land we live on.

The Traditional Owners of the City of Boroondara are the Wurundjeri Woi-wurrung people.

The Traditional Owners were the first peoples to live on and care for the:



- land



- waters.

What's in this Plan?

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What we want for Boroondara



We want to make Boroondara more **accessible** for people with disability.



When the community is accessible, it is easy to:

- find and use services
- move around.



This means it is easier for people with disability to take part in the community.



We also want to make Boroondara more **inclusive**.



When something is inclusive, everyone:

- can take part
- feels like they belong.

We want Boroondara to be a place where people with disability can:



- feel like they belong



- connect with each other



- find and use the services they need.

And we want it to be a place where people with disability can:



- take part in the community



- make their own decisions.

Our community



Around **11.4%** of people in our community have disability.

People with disability can:



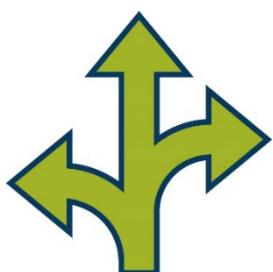
- come from different places



- speak different languages



- have different abilities



- live their lives in different ways.



It's important that all people with disability can:

- take part in our community
- live well.

The laws that apply

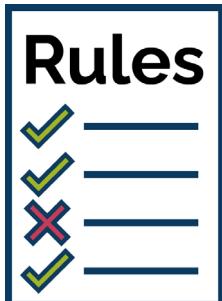


We have a law in Victoria called the *Victorian Disability Act 2006*.

We also call it the Act.



The Act makes sure people with disability in Victoria are treated fairly.



The Act also explains the rules that everyone must follow.



The Act says we must have a Disability Action Plan.

We call it our Plan.

Policy

- _____
- _____
- _____

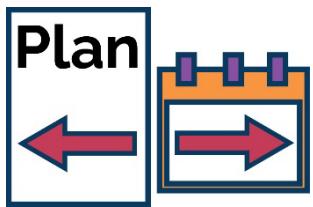
When we wrote our Plan, we also had to follow the rules from some **policies**.



Policies are:

- government plans for how to do things
- where rules come from.

How we made our Plan



We wrote **5** Plans before this.

And we thought about the work we still need to do.



We asked our community to share their ideas about how we can make Boroondara more:

- accessible
- inclusive.

We asked:



- people with disability



- their families and carers



- organisations that work with people with disability.



We heard from **350** people and organisations.



We want to thank everyone in our community who shared their ideas.



We used some of these ideas to write our Plan.

What people shared



People shared that Boroondara needs to have more accessible spaces in the community.

This includes safe ways for people to easily move around.

People shared that we should provide information in more accessible ways.



These ways should be easy to:

- find and use
- understand.



We heard that it should be easier for people with disability to take part in the community.



People also told us that we should be leaders when it comes to making the community:

- accessible
- inclusive.



This includes making sure our staff have the right skills.



People shared that we should support people with disability to take part in decisions that affect them.



People shared that the community needs to have better **attitudes** about people with disability.

Your attitude is what you:

- think
- feel
- believe.



People told us that we could support the community to:

- understand and respect people with disability
- celebrate people with disability.



We heard that people with disability need more housing that is:

- easy to afford
- accessible.



People also shared that there need to be more work opportunities for people with disability.



We also heard that it can be hard for people with disability to find and use services.

And that it can be hard for some people with disability to take part in the NDIS.



People shared issues about disability organisations.

This includes how they:

- receive and use money
- deliver support.



People shared some ideas about things we don't control.



We can share these ideas with other people who can use them.

Our Plan

Our Plan explains how we will make the City of Boroondara more:



- accessible
- inclusive.

Our Plan will finish in 2028.



Our Plan has 5 **themes**.



Themes are important ideas that come up in different areas of our work and lives.



We used these themes to guide us when we made our Plan.



1. Celebrate people with disability



2. Safe and accessible spaces



3. Inclusive community



4. Work and volunteer



5. Making decisions



We will explain each theme on the following pages.

1. Celebrate people with disability

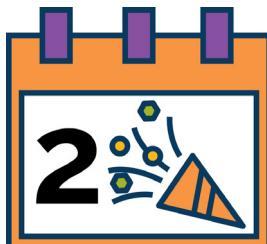


We want our community to celebrate people with disability.



We also want people with disability to feel like they belong in the community.

Our actions



We will work with people with disability to plan 2 events a year that celebrate people with disability.



We will also work with people with disability to share information to improve:

- what the community knows about disability
- the community's attitudes.



We will look at how we can improve the way we work to be more inclusive.

This includes how we can use **universal design**.



Universal design means we think about what everybody needs when we plan or start new projects and services.

2. Safe and accessible spaces



We want to make our community spaces accessible for people with disability.



This includes making sure they are:

- safe
- easy to use.

Our actions



There are rules we have to follow when we make spaces in our community more accessible.



We will follow these rules when we make spaces more inclusive.

This includes parks and playgrounds.



And we will use universal design when we can.



And we will keep making spaces in our community more accessible.



For example, we will improve our:

- signs
- pathways
- accessible parking.

3. Inclusive community

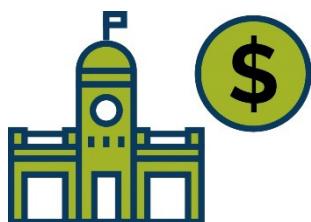


We want our community to be more inclusive.



And we want to support people with disability to take part in the community.

Our actions



We will support more people with disability and community organisations to apply for **grants**.

A grant is money from the government to pay for important work that helps others.



This includes grants that support people with disability to take part in activities and programs.



We will look at how we can get more people to take part in our community programs.



For example, sport and art programs.



We will also make sure our website is accessible.

And that it shares information about accessible places and activities in Boroondara.

4. Work and volunteer



We want people with disability to have more chances to:

- work in our community
- **volunteer** in our community.



When you volunteer, you:

- work but you don't get paid
- do important work that helps other people.

Our actions



We will offer more training to our staff on how to support people with disability.



This includes training on how to make the places where we work more:

- accessible
- inclusive.



We will share with other organisations how it's good to be more inclusive.



We will work with the community and partners to support more people with disability to find good work.



And we will look at how we can improve our policies to support people with disability to have more chances for work.

5. Making decisions



We want to support people with disability to take part in decisions that affect them.

Our actions



We will work with organisations and people with disability on how to use **co-design** in our projects.

Co-design is when people work together to plan something new.



We will share information about issues people with disability in our community face to:

- governments
- community organisations.



And we will make a plan to make sure our actions are working well.

Making sure our Plan works well



We want to make sure our Plan works well.

To keep track of how well our Plan is going, we will work with different people and organisations.



This includes:

- people with disability
- the community

We also have an **advisory group**.



An advisory group is a group of people who work with us to share what:

- is working well
- needs to work better.



Our advisory group is called the Boroondara Community Disability Advisory Committee.



We will share our progress in our Annual Report.

This report explains what we did in the last year.



We will also make sure our Plan stays up to date with the law.



We will check how well our Plan is going in 2 years.



- what is working well

- what we need to change.

And we will update actions if we need to.



We will make a new Plan in 2028.

Contact us



You can contact us for more information about our Plan.



You can call us.

9278 4017



You can email us.

dap@boroondara.vic.gov.au



You can write to us.

**Private Bag 1
Camberwell
Victoria 3124**



You can visit us at our Customer Service Counter.

**8 Inglesby Road
Camberwell
Victoria 3124**



You can visit our website.

www.boroondara.vic.gov.au



You can call the National Relay Service if you:

- are deaf or hard of hearing
- find it hard to speak using the phone.



TTY

133 677



Speak and Listen

1300 555 727



If you speak a language other than English, you can contact our free interpreter service.

9278 4002

Word list

This list explains what the **bold** words in this document mean.



Accessible

When the community is accessible, it is easy to:

- find and use services
- move around.

Advisory groups



An advisory group is a group of people who work with us to share what:

- is working well
- needs to work better.

Attitudes



Your attitude is what you:

- think
- feel
- believe.



Co-design

Co-design is when people work together to plan something new.



Inclusive

When the community is inclusive, everyone:

- can take part
- feels like they belong.



Policies

Policies are:

- government plans for how to do things
- where rules come from.



Themes

Themes are important ideas that come up in different areas of our work and lives.

Universal design



Universal design means we think about what everybody needs when we plan or start new projects and services.

Volunteer



When you volunteer, you:

- work but you don't get paid
- do important work that helps other people.



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