

SPECIAL COUNCIL MEETING

MINUTES



(Open to the public)

Monday 12 April 2021

Council Chamber, 8 Inglesby Road, Camberwell and Delivered Online.

Commencement 8.03pm

Attendance
Councillor Garry Thompson (Mayor)
Councillor Jim Parke
Councillor Felicity Sinfield
Councillor Victor Franco
Councillor Wes Gault
Councillor Di Gillies
Councillor Lisa Hollingsworth
Councillor Jane Addis
Councillor Cynthia Watson
Councillor Susan Biggar
Councillor Nick Stavrou

Apologies Nil

Officers

Phillip Storer	Chief Executive Officer
Daniel Freer	Director Places and Spaces
Carolyn McClean	Director Community Support
Bruce Dobson	Director Customer and Transformation
Shiran Wickramasinghe	Director Urban Living
Mans Bassi	Chief Transformation and Technology Officer
Jacinta Stevens	Enterprise PMO Lead
David Thompson	Manager Governance and Legal
Chitra Ashok	Head of Data Cloud & Networks
Vipin Singhal	Head of Technology Platforms
Callista Clarke	Acting Chief Financial Officer
Kirstin Ritchie	Coordinator Governance
Helen Pavlidis	Senior Governance Officer

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2. Declaration of conflict of interest of any councillor or council officer

Nil

3. Presentation of officer reports

3.1 Contractual Matter

This report seeks Council endorsement for the award of Contract No's: 2020/216, Data & Analytics; 2020/218 Identity and Access Management (IDAM); and 2020/237 Enterprise Collaboration (collectively referred to below as the platform solutions).

Council's current information technology environment has a number of limitations which impede the ability to effectively use and analyse information for service provision and decision making. Appropriate cyber security measures are critical to ensure data and information is adequately protected. The three platform solutions which are the subject of this report address these issues and are key components of the technical architecture required to deliver improved service and experience for the Boroondara community. They are also key to achieving Council's Customer First vision and are identified in the Business Case adopted by Council in April 2019 and in the Detailed Program Plan subsequently developed. Information regarding the individual solutions is included in section 3 of this report.

The initial stage of the procurement activity was an Expression of Interest (EOI) process. The EOI for the three platform solutions (along with two others that are not the subject of this report) was released to the open market on 27 June 2020 and closed on 3 August 2020. Interested parties were able to express an interest for one or more of the technology platform solutions. In response to the advertisement, Council received 16 submissions for the Data & Analytics EOI, 12 submissions for the Identity and Access Management EOI, and 10 submissions for the Enterprise Collaboration EOI.

After assessing the EOI responses and refining specification requirements, the second stage of the procurement activity was a Request for Tender process to shortlisted parties that sought an outcome-based fixed price covering implementation and initial operation of the platforms, along with a proposal for managed services for the tenderers to provide support and maintenance of the platforms for a set period.

The Request for Tender (RFT) was issued to short-listed parties on 7 December 2020 with a closing date of 13 January 2021. Four submissions were received for the Data & Analytics RFT, five submissions for the IDAM RFT, and four submissions for the Enterprise Collaboration RFT.

Following a detailed evaluation process, this report recommends Council enter into contracts with Accenture Australia Pty Ltd (ACN 096 776 895) for the three platform solutions; Data & Analytics, IDAM and Enterprise Collaboration, at a total expenditure of \$7,953,000 including GST for a fixed priced implementation of the proposed solutions and managed services for a period up to 36 months. It also includes the cost of saviynt software licenses for 36 months which are required for the IDAM solution. Saviynt provides the universal platform needed by Council to practice standardised and repeatable access governance over its digital assets and services, protecting Council's digital information.

A Probity Advisor and Probity Auditor were appointed to ensure the procurement process for these platform solutions met all probity requirements.

Council does not guarantee the appointed contractor the maximum managed service period. This will be subject to the services being provided to the satisfaction and discretion of Council.

Procedural motion - Closing the meeting to the public

MOTION

Moved Councillor Sinfield

Seconded Councillor Biggar

That, in accordance with sections 66(1) and 66(2)(a) of the Local Government Act 2020, the meeting be closed to members of the public for the consideration of the agenda item titled 'Contractual Matter'.

This agenda item is confidential information for the purposes of section 3(1) of the Local Government Act 2020:

- (a) because it is Council business information, being information that would prejudice Council's position in commercial negotiations if prematurely released (section 3(1)(a)); and**
- (b) the information relates to private commercial information, being information provided by a business or commercial undertaking that if released, would unreasonably expose the business or commercial undertaking to disadvantage (section 3(1)(g); and**
- (c) these grounds apply because the agenda item concerns the progress of ongoing contractual negotiations that would, if prematurely released, diminish the strength of Council's position and the business or commercial undertaking position in those negotiations.**

CARRIED

The Special Council meeting was closed to the public at 8:12pm.

Procedural motion - Reopening the meeting to the public

MOTION

Moved Councillor Sinfield

Seconded Councillor Parke

That the Special Council meeting be reopened to the public.

CARRIED

The Special Council meeting was reopened to the public at 8.41pm with all Councillors present.

MOTION**Moved Councillor Stavrou****Seconded Councillor Addis****That Council resolve to:**

- 1. Award Contract No's: 2020/216, Data & Analytics; 2020/218 Identity and Access Management; and 2020/237 Enterprise Collaboration to Accenture Australia Pty Ltd (ACN 096 776 895) and enter into Services Agreements for a fixed price implementation cost plus managed services up to 36 months, subject to Council's discretion, and saviynt licenses for 36 months.**
- 2. Approve the total expenditure of up to \$7,953,000 (including GST) under these agreements comprising fixed price implementation and managed services up to a period of 36 month as per the following solution totals:**
 - a. Data and Analytics total cost \$4,532,000 (including GST);**
 - b. Identity and Access Management (IDAM) total cost \$2,046,000 (including GST), noting this price also includes the cost of the required saviynt licenses for 36 months; and**
 - c. Enterprise Collaboration total cost \$1,375,000 (including GST).**
- 3. Note the cost to Council after the return of GST Input Credits is \$7,230,000.**
- 4. Authorise the Director Customer and Transformation to sign and execute the contract agreements with Accenture Australia Pty Ltd on behalf of the Council and to authorise invoices to an amount of \$7,953,000 (including GST).**
- 5. Note expenditure under this contract is in accordance with Council's 2020/21 adopted and foreshadowed budgets and expenditure in future years will be in accordance with Council's approved budget allocations.**

CARRIED**The meeting concluded at 8.43pm****Confirmed****Chairperson** _____**Date** _____